



NEVER STOP
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First Quarter 2014
Earnings Call
May 21, 2014



Forward Looking Language

This document includes "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 (the "Act"). Statements of the Company's expectations for sales growth, comparable sales, earnings and performance, shareholder value, capital expenditures, cash flows, the housing market, the home improvement industry, demand for services, share repurchases, the Company's strategic initiatives and any statement of an assumption underlying any of the foregoing, constitute "forward-looking statements" under the Act. Although we believe that the expectations, opinions, projections, and comments reflected in these forward-looking statements are reasonable, we can give no assurance that such statements will prove to be correct. A wide variety of potential risks, uncertainties, and other factors could materially affect our ability to achieve the results either expressed or implied by our forward-looking statements including, but not limited to, changes in general economic conditions, such as the rate of unemployment, interest rate and currency fluctuations, higher fuel and other energy costs, slower growth in personal income, changes in consumer spending, changes in the rate of housing turnover, the availability and increasing regulation of consumer credit and of mortgage financing, inflation or deflation of commodity prices, and other factors which can negatively affect our customers, as well as our ability to: (i) respond to adverse trends in the housing industry, such as the psychological effects of lower home prices, and in the level of repairs, remodeling, and additions to existing homes, as well as a general reduction in commercial building activity; (ii) secure, develop, and otherwise implement new technologies and processes designed to enhance our efficiency and competitiveness; (iii) attract, train, and retain highly-qualified associates; (iv) manage our business effectively as we adapt our traditional operating model to meet the changing expectations of our customers; (v) maintain, improve, upgrade and protect our critical information systems; (vi) respond to fluctuations in the prices and availability of services, supplies, and products; (vii) respond to the growth and impact of competition; (viii) address changes in existing or new laws or regulations that affect consumer credit, employment/labor, trade, product safety, transportation/logistics, energy costs, health care, tax or environmental issues; and (ix) respond to unanticipated weather conditions that could adversely affect sales. In addition, we could experience additional impairment losses if the actual results of our operating stores are not consistent with the assumptions and judgments we have made in estimating future cash flows and determining asset fair values. For more information about these and other risks and uncertainties that we are exposed to, you should read the "Risk Factors" and "Critical Accounting Policies and Estimates" included in our Annual Report on Form 10-K to the United States Securities and Exchange Commission (the "SEC") and the description of material changes therein or updated version thereof, if any, included in our Quarterly Reports on Form 10-Q.

The forward-looking statements contained in this document are based upon data available as of the date of the 1st quarter earnings release or other specified date and speak only as of such date. All subsequent written and oral forward-looking statements attributable to us or any person acting on our behalf about any of the matters covered in this release are qualified by these cautionary statements and the "Risk Factors" included in our Annual Report on Form 10-K to the SEC and the description of material changes, if any, therein included in our Quarterly Reports on Form 10-Q. We expressly disclaim any obligation to update or revise any forward-looking statement, whether as a result of new information, change in circumstances, future events, or otherwise.

Non-GAAP Financial Measures

Management is using non-GAAP financial measures in this document because it considers them to be important supplemental measures of the Company's performance. Management also believes that these non-GAAP financial measures provide additional insight for analysts and investors in evaluating the Company's financial and operating performance. Non-GAAP financial measures should be considered in addition to, not as a substitute for, net income, total debt or other financial measures prepared in accordance with GAAP. The Company's methods of determining these non-GAAP financial measures may differ from the methods used by other companies for these or similar non-GAAP financial measures. Accordingly, these non-GAAP financial measures may not be comparable to measures used by other companies.

Pursuant to the requirements of SEC Regulation G, detailed reconciliations between the Company's GAAP and non-GAAP financial results were posted, by incorporation within the appendix to this presentation, on the Company's Investor Relations website at www.Lowes.com/investor on the day the Company's operating and financial results were announced for the quarter ended May 2, 2014 and management presented certain non-GAAP financial measures during a conference call with analysts and investors. Investors are advised to carefully review and consider this information as well as the GAAP financial results that are disclosed in the Company's earnings releases and annual and quarterly SEC filings.

First Quarter Highlights

Comp Sales	+0.9%
Gross Margin	35.50%, +70 bps
SG&A	24.76%, +14 bps*
EBIT Margin	7.96%, +47 bps
EPS	\$0.61**

Executed well despite an unexpectedly prolonged winter in many areas of the country

- Growth driven by comp average ticket
- Positive comps in 7 of 12 product categories
- Positive comps in 9 of 14 regions
- ProServices business continued to perform well

Performance was a testament to enhanced Sales & Operations Planning process

- Aligned inventory, staffing and marketing resources by climatic zone to best serve customers' needs

Repurchased \$850 million of stock and paid \$186 million in dividends

* Includes charges related to long-lived asset impairments of \$23 million, which impacted SG&A by 17 bps

** Includes long-lived asset impairments charges discussed above, which reduced diluted earnings per share by \$0.01, offset by the effect of a lower tax rate for the quarter which contributed \$0.04 to diluted earnings per share

Product Category Performance*

Above Average

- Fashion Fixtures
- Kitchens & Appliances
 - Millwork
- Rough Plumbing & Electrical
- Tools & Hardware

Average

- Flooring
- Seasonal Living

Below Average

- Home Fashions, Storage & Cleaning
- Lawn & Garden
 - Lumber & Building Materials
- Outdoor Power Equipment
 - Paint

*Q1 comp sales were +0.9%

2014 Priorities

Top-Line Growth

Capitalize on opportunities within an improving economy

- Continued use of our enhanced Sales & Operations Planning process
- Improve our product and service offering for the Pro customer

Build customer experience design capabilities

Drive Productivity and Profitability

Leverage 2013's investments in payroll and inventory

Continue to optimize marketing efforts

Sales & Operations Planning

Intent is to better understand and anchor around the consumer mindset season-to-season

Enhanced Process

Starts earlier

Considers detailed input from all functions to determine resource allocation

Provides consistent message and experience across all selling channels

Determines:

- Which projects we expect customers will complete
- Key products needed
- Which products will be promoted to drive traffic
- Which products will be merchandised nearby as project completers
- Amount and timing of inventory
- Staffing and training needs for each store department

ProServices Opportunities

Product Offering

Ensure right offering of products and brands

Dedicated focus on product categories with highest Pro penetration:

- Lumber & Building Materials
- Millwork
- Rough Plumbing & Electrical
- Tools & Hardware

Service Offering

Re-launch lowesforpros.com in Q2

Key Functionality:

- Dedicated commerce website
- Access contract pricing
- Develop requisition lists
- View purchase history
- Convenient mobile access

Build Customer Experience Design Capabilities

Design experiences based on customer insights

Inspire customer devotion

Differentiate Lowe's in the marketplace

Produce superior business results

Customer experiences must meet three critical criteria:

Desirable—to our target customer

Feasible—must fit within our organization's competencies

Viable—can be delivered in a profitable and sustainable way

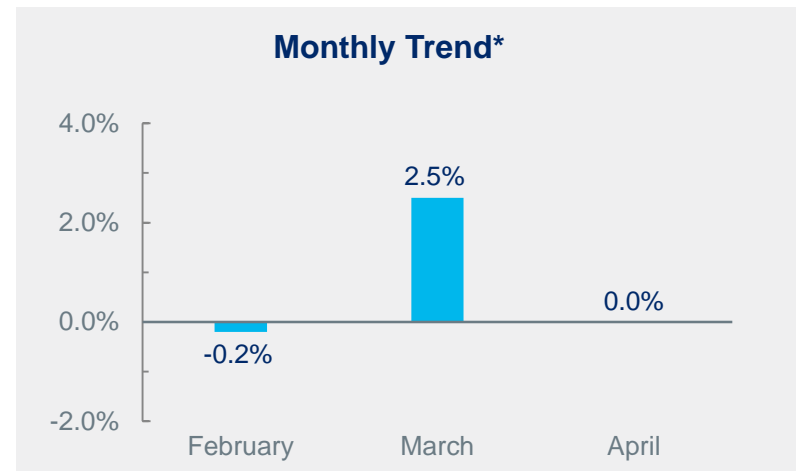
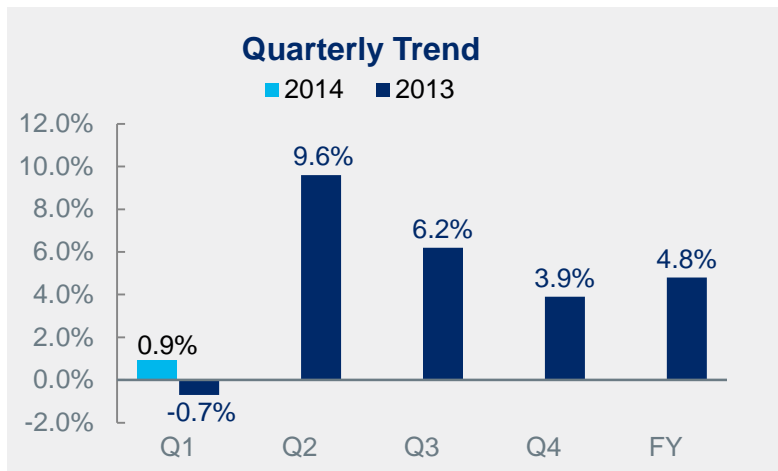
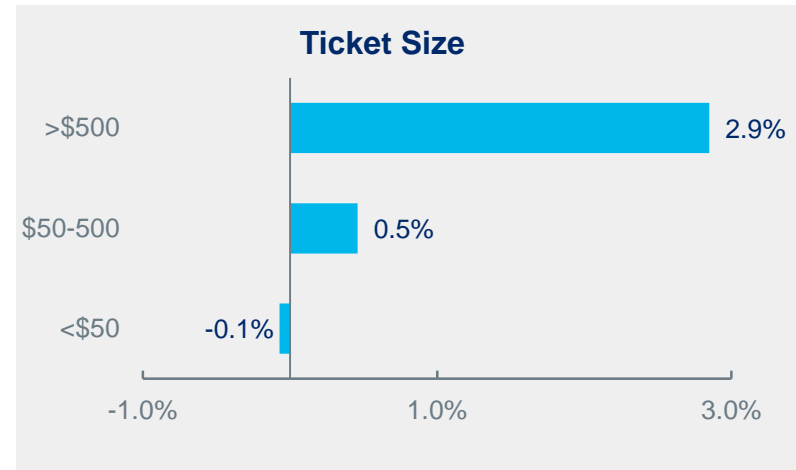
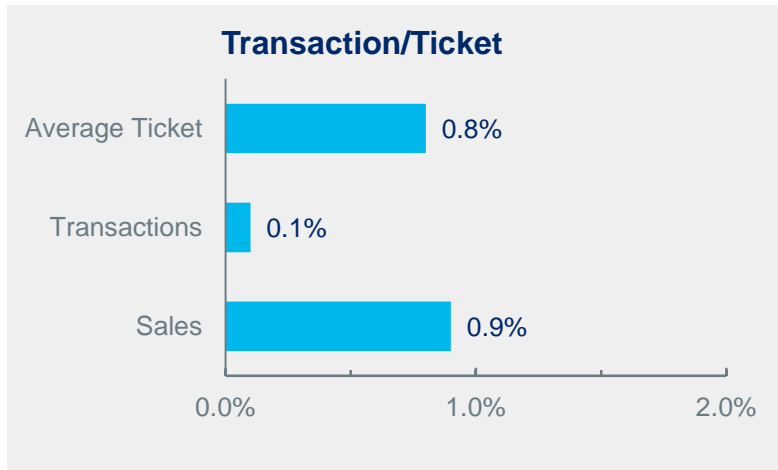
Total Sales Summary*

	Total	% Change
Sales	\$13.4B	+2.4%
Customer Transactions	207.2M	+2.9%
Average Ticket	\$64.68	-0.5%

*We acquired 72 Orchard Supply Hardware stores on August 30, 2013. Orchard's stores average 36,000 square feet of selling space and offer a product selection focused on paint, repair and backyard categories. Orchard's stores have more transactions per square foot, but have fewer transactions per store and a lower average ticket than a traditional Lowe's store.

For Q1, Orchard aided total sales by approximately 110 bps and added roughly 240 bps to total company transaction growth, but negatively impacted total company average ticket growth by approximately 130 basis points.

Comparable Sales Summary



*Normalizing for the Easter holiday weekend shift, March and April comps would have been 0.8% and 1.9%, respectively

Operating Margin Summary

	% of Sales	Leverage / (Deleverage)	Drivers
Gross Margin	35.50%	70 bps	(+) Value Improvement (+) Sales mix
SG&A	24.76%	-14 bps	(-) Employee insurance (-) Asset impairments (+) Proprietary credit
Depreciation	2.78%	-9 bps	(-) Timing of assets placed into service
EBIT Margin	7.96%	47 bps	

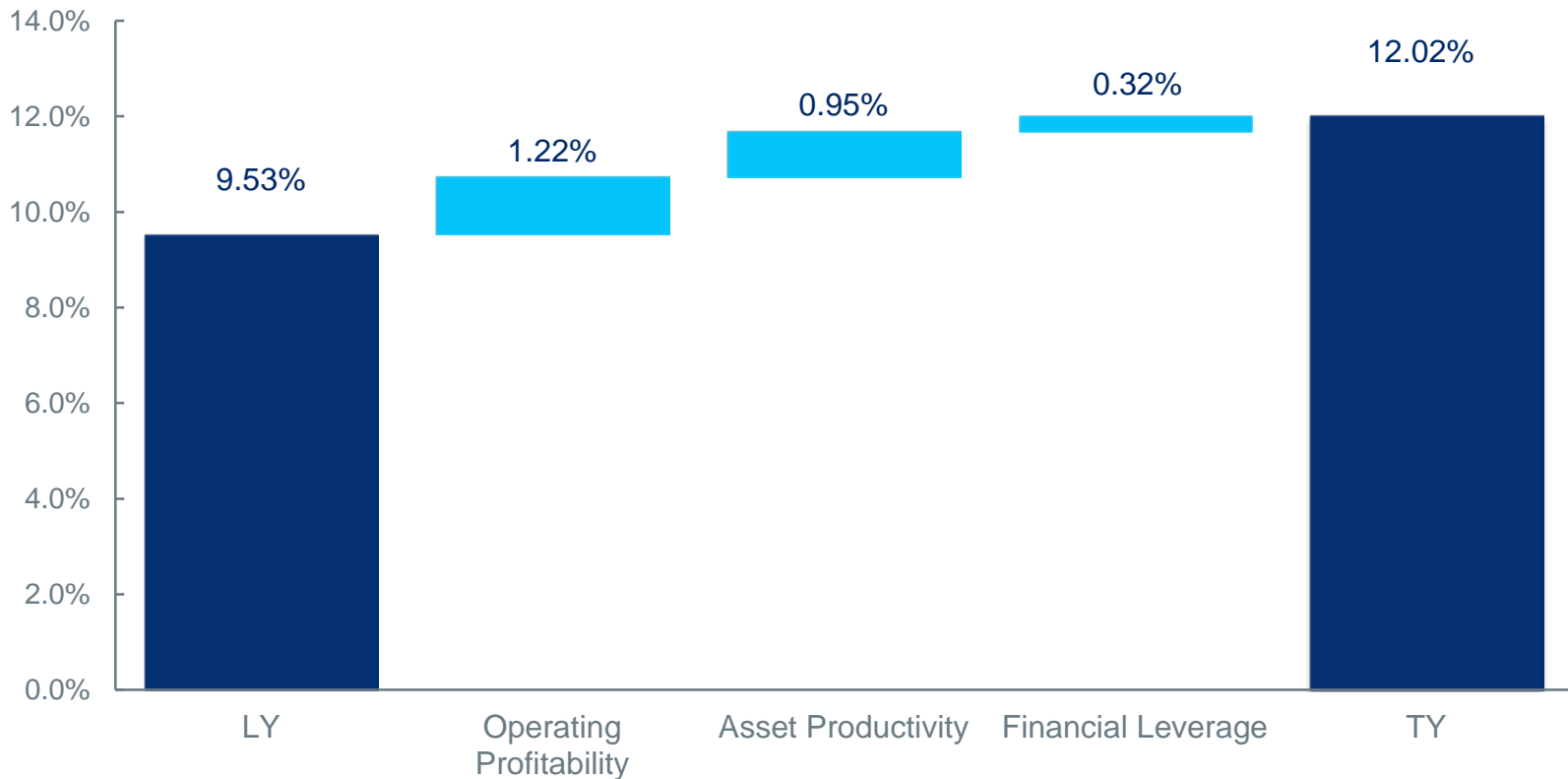
Balance Sheet Summary

		YOY Change
Cash & Cash Equivalents	\$658M	-\$423M or -39.1%
Inventory*	\$10.5B	+\$241M or +2.3 %
Inventory Turnover	3.61x	+4 bps
Asset Turnover	1.59x	+14 bps
Accounts Payable	\$7.1B	+\$10M or +0.1%
Lease Adjusted Debt to EBITDAR	2.14x	

* Approximately 70% of the increase was driven by the acquisition of Orchard Supply Hardware.

Return on Invested Capital

GROWTH DRIVERS



Statement of Cash Flows Summary

	Amount
Operating Cash Flow	\$2.0B
Capital Expenditures	\$0.2B
Free Cash Flow	\$1.8B
Share Repurchases:	
YTD	\$0.9B
Authorization Remaining	\$5.4B

Economic Landscape

- Key drivers of home improvement spending are real disposable personal income, employment, home prices, and housing turnover
- Backdrop for home improvement industry growth remains positive despite the slow start to spring, as economic forecasts still suggest moderate improvement in growth for the year
- Though signals from the housing market are mixed, we believe stronger job and income growth as well as gradually loosening credit conditions indicate that the environment for home improvement spending should remain favorable
- Our Consumer Sentiment Survey suggests a continued willingness for consumers to invest in their homes

2014 Business Outlook*

(based on U.S. GAAP unless otherwise noted)

- Total sales are expected to increase approximately 5 percent
- Comparable sales are expected to increase approximately 4 percent
- The company expects to open approximately 10 home improvement and 5 hardware stores
- Earnings before interest and taxes as a percentage of sales (operating margin) are expected to increase approximately 65 basis points
- The effective income tax rate is expected to be approximately 37.2%
- Diluted earnings per share of approximately \$2.63 are expected for the fiscal year ending January 30, 2015
- Cash flow from operations are expected to be approximately \$4.1B
- Capital expenditures are expected to be approximately \$1.2B
- The company expects to repurchase \$3.4B of stock

* As of May 21, 2014



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Appendix



Non-GAAP Measures

EBIT Margin (Operating Margin)

We define EBIT Margin as earnings before interest and taxes as a percentage of sales.

Lowe's believes that EBIT Margin is a useful measure to describe the Company's operating profit.

EBITDAR

We define EBITDAR as earnings before interest, taxes, depreciation, amortization, share-based payments and rent.

Lease Adjusted Debt

We define Lease Adjusted Debt as short-term debt, current maturities of long-term debt, long-term debt excluding current maturities, and eight times the last four quarters' rent. We believe eight times rent is a reasonable industry standard estimate of the economic value of our leased assets.

Lowe's believes the ratio of Lease Adjusted Debt to EBITDAR is a useful supplemental measure, as it provides an indication of the results generated by the Company in relation to its level of indebtedness by reflecting cash flow that could be used to repay debt.

Non-GAAP Measures

ROIC

We define ROIC as trailing four quarters' Net Operating Profit after Tax (NOPAT) divided by the average of ending debt and equity for the last five quarters.

Lowe's believes ROIC is a useful measure of how effectively the Company uses capital to generate profits.

Free Cash Flow

We define Free Cash Flow as net cash provided by operating activities less capital expenditures.

Lowe's believes Free Cash Flow is a useful measure to describe the Company's financial performance and measures its ability to generate excess cash from its business operations.

Reconciliation of Non-GAAP Measures

EBIT and EBITDAR	Four Quarters Ended	
	May 2, 2014	May 3, 2013
Net Earnings	2,370	1,972
Taxes	1,377	1,183
Interest ¹	488	433
EBIT	4,235	3,588
Depreciation and Amortization ²	1,576	1,593
Share-based Payments	109	93
Rent	431	408
EBITDAR	6,351	5,682

¹ Interest includes amortization of original issue discount, deferred loan costs & other non-cash amortization charges

² Depreciation and amortization represents total Company depreciation, including Distribution Networks and Millworks, as well as amortization of certain trademarks and intangibles

Reconciliation of Non-GAAP Measures

Lease Adjusted Debt	Four Quarters Ended	
	May 2, 2014	May 3, 2013
Short-term Borrowings	-	-
Current Maturities of LTD	47	47
Long-term Debt Excluding Current Maturities	10,080	9,026
Total Debt	10,127	9,073
Rent (last four quarters)	431	408
8 Times Rent	3,445	3,264
Lease Adjusted Debt	13,572	12,337

Reconciliation of Non-GAAP Measures

EBIT and NOPAT	Four Quarters Ended	
	May 2, 2014	May 3, 2013
Net Earnings	2,370	1,972
Taxes	1,377	1,183
Interest	488	433
EBIT	4,235	3,588
Effective Tax Rate	36.8%	37.5%
Tax Adjustment	1,560	1,346
NOPAT	2,675	2,242

Reconciliation of Non-GAAP Measures

Free Cash Flow	FY 2014E	FY 2013	FY 2012
Net Cash Provided by Operating Activities	4,100	4,111	3,762
Capital Expenditures	1,200	940	1,211
Free Cash Flow	2,900	3,171	2,551

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